
Componet Fails to Finnish

Posted by zorro56 - 2006/10/05 03:42

I am working on starting to use this clone tool and wanted to update my Joomla install first. So I downloaded your JoomlaPlug and I have been working the past couple of hours trying to figure out why I can not get past a problem with what appears to be a permission problem.

I checked the permissions for the public_html folder and they are already set to 777. I even chown the files to insure the proper ownership.

I also used Cpanel to look for the file in reference below and it was not there. So I even went to Joomla site and copied it there and still no go.

JoomlaPlug Automatic Installer!
Install Joomla software on the fly!!!

Unable to open for writing file /home/arcardea/public_html/Upgrade Joomla_1.0.8_to_1.0.11-Stable-Patch_Package.zip

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Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 05:06

Hey there! It seems that the folder where you are trying to install Joomla is not writeable

/home/arcardea/public_html/Upgrade

you need to chmod it to 777!

If it still fails i would suggest you try the JoomlaDesktop tool also!

Ovidiu

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Re:Componet Fails to Finnish

Posted by zorro56 - 2006/10/05 05:35

There is no folder been created called upgrade. Also the permission as I mentioned on the Public_html is set right now to 777. The only thing that I have been able to fiure out is in your demo video in the example you have a dedicated folder for the Joomla install under the Public_html. I do not because I want the install in the root of the site.

But either way I have the folder set to 777.

Any other ideas as I am at a complete loss and stop until I can figure this out.

Zorro

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Re:Componet Fails to Finnish

Posted by zorro56 - 2006/10/05 05:41

By the way i have tried the web tool, Destop tool, and the Joomla Plugin.

None seem to work for me

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Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 05:50

What problems did you encounter with the "Destop tool"? This should despite the permissions problem, because it's uploading files through ftp in the indicated ftp path!

Ovidiu

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Re:Componet Fails to Finnish

Posted by zorro56 - 2006/10/05 06:14

This is what I get http://www.joomlaplug.com/components/com_joomlaboard/uploaded/images/errordesktop.JPG

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Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 13:35

Ok, what this means is that the software can't change the permissions of the files through ftp, so you either set them manually after install or maybe you won't need to do this, for example your site is on a windows system!

Anyway, after that message the installl should copy the files!

Ovidiu

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Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 14:25

I understand what your saying but it kind of does not make sense in that how can I set the permissios after the intall if the install is never complete?

This is on a Linux server not a windows one.

Actually what hapened after the install is that it deleted all my Joomla install and made no attempt to copy anything from what I can see.

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Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 16:31

Hey there! Have you tried the JoomlaStart tool by using the direct mode install? Not sure why you get the JoomlaDesktop error, but it's related most probably from the ftp server !

There the only thing you need to make sure is that the directory you are in is writeable!

Ovidiu

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Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 17:14

Yes I have tried the direct mode with no success either. I can not say its not the FTP server but here is the thing. I can use a normal FTP program and upload without any problems to the server.

So if it is the FTP server do you have any ideas what it could be?

As I have also mentioned several times over the directory is writable.

Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 17:20

I could help you more if you could open up a ticket here

http://www.joomlaplug.com/component/option,com_waticketsystem/Itemid,43/ and send me your ftp details of the location where you are trying to make the install!

Ovidiu

Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 17:23

Ok I will do that Give me just a few minutes to get set up. Just don;t post my FTP settings any place

Gary

Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 17:28

Don't worry, we do not share any private info! And second, you can always change or remove that account! Ovidiu

Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 17:47

Found the problem, you need to delete or chmod to 777 the directory archive_tmp from the public_html main dir!

Ovidiu

Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 17:54

Ok let me give that a try. Can you tell me why so I can understand?

Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 17:59

I don't see that directory archive_tmp. Did you already delete it?

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Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 18:00

You had the directory there from when you made the cloning!

Second, when installing/upgrading with JoomlaStart, the script needs a temporary directory to work with, and that is archive_tmp, i didn't had the right permissions to allow the script to write files to it!

Ovidiu

Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 18:02

Ok so your saying I need to manually create this directory or it is created by the cloning and I just need to make sure that I delete it when I am done?

Was there some place this was written and I missed it?

Ok now that you deleted it I am going to try it again see what happens now.

Gary

Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 18:07

Ok here is what I got this time.

JoomlaPlug Automatic Installer!

Install Joomla software on the fly!!!

Package succesfully downloaded to /home/arcardea/public_html/Upgrade Joomla_1.0.8_to_1.0.11-Stable-Patch_Package.zip

Connected to www.arcardealersreviews.com, for user arcardea, starting transfer...

Warning: ftp_mkdir(): Can't create directory: File exists in /home/arcardea/public_html/Joomla.Start.php on line 321

Warning: ftp_mkdir(): Can't create directory: File exists in /home/arcardea/public_html/Joomla.Start.php on line 321

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Posted by admin - 2006/10/05 18:07

No, you didn't had to do anything, just that you made a clone restore which used that dir first, then when the second script tried to use it it was no possible!
I will include a fix for this in the JoomlaStart tool so you get a warning next time this happens!

Ovidiu

Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 18:14

Cool! Think I am close now. Are you going to include the fix in teh Plugin or just eh desktop tool?

What do you thik about those warnings I got?

It appears that it upgraded ok. Still need to look around.

By the way when Joomla upgrades does it also upgrade things in the DB or just files?

Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 18:17

The joomla upgrade only upgrades the files, the database doesn't require updates!

About the messages you got, it's just a warning becuse you already directories there, it doesn't affect in any way the upgrade process!

And the fix will be only for the JoomlaStart tool, the JoomlaDekstop works ok, but i will investigate more the error you got!

Ovidiu

Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 18:19

Also do you know if there is any kind of scrip or plugin for Joomla so that I can use to set all the permissions for various diretores and settings before upgrading. Then another one that would set everything back so that noththing is left unsecure?

zorro.....

Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 18:28

By default JoomlaStart does this for you, but when upgrading it doesn't not change any permissions leaving them as default!

Second, when it does a simple install, the only permissions it changes are only the one that Joomla requires, images folder, modules, components and so on!

If you really need to secure Joomla you will need to follow a security guide for this!

- password protect administrator directory with apache authentication(htpasswd), the same for other directories you don't

access directly on the web(like components directory, but not also the images/ one, this one is used for displaying the images, same for templates/), and also if you don't plan to make any change to configuratio.php, change it's permissions to 644

Ovidiu

Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 18:29

Our FAQ http://www.joomlplug.com/component/option,com_simplefaq/Itemid,56/task,display/catid,19/page,1/#FAQ13 has also some options for the directory protection from direct access!

Ovidiu

Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 18:32

Thanks for all your help!!!!!!!!!!!!

Zorro.....

Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 18:34

Anytime:)

Ovidiu

Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 19:54

Ok I am trying to no upgrade a second idential site and I have ran into the same problem again. I also do not see that temp archive directory you refered to in Joomla root. I also checked the Public_html to make sure of settings set to 777.

You sure you told me everything I need to check for? Did you have to change anything else I do not understand when you had access?

Zorro...

Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 20:00

Here are the steps i did:

- deleted public_html/archive_tmp
- chmod 777 upon public_html
- run Joomla.Start.php with ftp mode

Ovidiu

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Re:Componet Fails to Finnish

Posted by zorro - 2006/10/05 20:52

Thanks ok here is what I did not know. While I checked through CPanel that the Public_html was set to 777 I did not know that chmod it would so something diffrent.

It worked but not sure why its diffrent?

zorro.....

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Re:Componet Fails to Finnish

Posted by admin - 2006/10/05 20:54

The chmod only changes permissions(it's a basic ftp command), so maybe cpanel didn't exactly changed them?

Ovidiu

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