
You don't have permission to access /directory/ on

Posted by 403 Forbidden - 2006/04/24 01:48

/directory/ is the subfolder i installed to.

all files copied successfully. no option in the desktop installer to use ftp or not.

folders all owned by psachn and even set to 777! and still can't run any files, including install.php!

so i can't actually setup Joomla with the web installer, have to do it all manually.

safe-mode is OFF.

anyone know how to fix this "apparent" permission problem?:unsure:

Re:You don't have permission to access /directory/

Posted by admin - 2006/04/24 01:52

Hmm, did you set 777 upon folder directory/ ? Try to set it to 755 and see if you can access it! Regards, Ovidiu

Re:You don't have permission to access /directory/

Posted by averan - 2006/04/24 20:01

of course i tried that, nothing works.

755, 777, 766, etc, etc...

set 777 for the entire folder, even tried setting all sub folders and files to 777 recursively.....nada!

Re:You don't have permission to access /directory/

Posted by admin - 2006/04/24 20:39

Well i am pretty sure it's not from the desktop installer, all it does it uploads the files using ftp, it doesn't change any permissions except for those required for Joomla! Could you post us a url here?

Regards...

Re:You don't have permission to access /directory/

Posted by averan - 2006/04/24 21:32

i'd rather pm or something more private, don't want to give out access to my installation to everybody!

and i think you're right.

i used my dreamweaver to create a test folder and a test.html and cannot access that directory either!

i'll ask my host what is going on.

thanks for the prompt replies!

Re:You don't have permission to access /directory/

Posted by averan - 2006/04/24 21:39

actually, i just checked again, and no problem accessing my test html file.

email me: averan at passionspire.com replace "at" with "@"

and i'll send you the link. i'd rather risk getting spammed than have people jumping into my installation files.

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Re:You don't have permission to access /directory/

Posted by averan - 2006/04/25 00:10

for anyone else...

we resolved this issue by setting "DirectoryIndex index.php" in an .htaccess file for that folder.

in my case, the trouble was caused by my having an htaccess set in the root with "DirectoryIndex index.html" so that i could work on my new site while the old static site is still up.

unfortunately, this wouldn't let me finish the web-based installation of joomla.

everything's perfect now! :D

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