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## can't see messages text

Posted by virak - 2007/07/12 10:48

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Dear all,

I got a problem with message text..when people send mail by use ms outlook.. please see the picture.

Please help me..Thanks alot. [http://www.joomlplug.com/components/com\\_joomlaboard/uploaded/images/untitled.GIF](http://www.joomlplug.com/components/com_joomlaboard/uploaded/images/untitled.GIF)

Post edited by: virak, at: 2007/07/12 17:50

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## Re:can't see messages text

Posted by Ovidiu - 2007/07/12 11:00

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Please forward a copy of one of the emails if possible to [admin\(at\)joomlplug.com](mailto:admin(at)joomlplug.com) so we can look into the issue!

Ovidiu

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## Re:can't see messages text

Posted by virak - 2007/07/12 11:37

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I already send one of message error to u.

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## Re:can't see messages text

Posted by Ovidiu - 2007/07/12 11:48

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Ok, the message in my account appears with a lot of ????? marks, is that message using special characters or encoding?

Please send an email also if that page source code from your browser to see if there is something further to see! Ovidiu

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## Re:can't see messages text

Posted by virak - 2007/07/12 11:58

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:) Sorry Admin, could u please explain me again? what do u want?  
U mean, need me to send u a webmail source code or what?

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## Re:can't see messages text

Posted by Ovidiu - 2007/07/12 12:02

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Open the page where you see the webmail message with the issue, and go into your browser menu items and look for the View Source option to get the html code for that page!

Send me that code to analyze it!

If you use Firefox, all you need to do is hit CTRL+U on your keyboard to get the html source code!

Ovidiu

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## Re:can\t see messages text

Posted by virak - 2007/07/12 12:13

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Dear Admin,

I already sent u with a source code.  
thanks for help. :)

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## Re:can\t see messages text

Posted by Ovidiu - 2007/07/12 12:22

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Hmm, well the problem is not from the browser as i would have suspected, the message body contains no text!

Do you get this issue for all emails? Cause one of the situations it displays like this is when no email body text is in the message!

From the message you first forwarded to me, there was only one file attached, i didn't managed to see any text in the email body area, am i mistaken? Ovidiu

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## Re:can\t see messages text

Posted by virak - 2007/07/12 13:22

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i tried to sent mail by yahoo,google,hotmail..i can see the message text... but when i use ms outlook to send it's not appear the message text.. i don know why got a problem with ms outlook.  
it's very nice when got any email from yahoo,google,hotmail.

could u guide me, how to replace the roundcube patch file(0.1-beta2.2.patch) code into func.inc.

Thanks for your helpfull.

Regards,  
virak

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## Re:can\t see messages text

Posted by Ovidiu - 2007/07/12 13:53

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Attach here the patch archive you have so i can take a look! Ovidiu

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## Re:can\t see messages text

Posted by virak - 2007/07/12 15:17

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It's ok here is the patch file.. [http://www.joomlplug.com/components/com\\_joomlaboard/uploaded/files/0.txt](http://www.joomlplug.com/components/com_joomlaboard/uploaded/files/0.txt)

Post edited by: virak, at: 2007/07/12 22:19

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## Re:can\t see messages text

Posted by Ovidiu - 2007/07/12 15:24

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Ok, based on that patch you need to do this:

1. open the file components/com\_roundcube/program/steps/mail/func.inc on your computer
2. search for the line with this code

```
// replace event handlers on any object
```

around line 1188

3. after it add these 2 lines

```
$body = preg_replace('/\s(on+)=/im', ' __removed=', $body);  
$body = preg_replace('/\shref=?(\sjavascript:Â«Â»)/im', 'null:', $body);
```

4. save it and upload it back on the server

Hope it helps, i didn't got the chance to test this patch! Let me know if it worked! Ovidiu

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