
Install problem

Posted by RJ - 2007/11/30 20:23

I am trying to install a full package on a linux server. I have uploaded the Joomla full package zip, Joomla.Start.php and ver.txt

This is a clean install, nothing else on this server. This is the error I get:

Transfer fail for /var/www/vhosts/mysite.com/httpdocs/archive_tmp/CHANGELOG.php to /var/www/vhosts/mysite.com/httpdocs/CHANGELOG.php File already exists and/or doesn't have writing permissions!

Changed url to mysite.com Set permissions to 777 on httpdocs folder and all files inside. Any thoughts?

RJ

Re:Install problem

Posted by Ovidiu - 2007/11/30 20:28

Your ftp path is incorrect, you need to recheck it, most probably the correct value is httpdocs!

Ovidiu

Re:Install problem

Posted by RJ - 2007/11/30 20:37

OK I changed the ftp path to /httpdocs and get the same message:

Transfer fail for /var/www/vhosts/mysite.com/httpdocs/archive_tmp/CHANGELOG.php to /httpdocs/CHANGELOG.php File already exists and/or doesn't have writing permissions!

Re:Install problem

Posted by Ovidiu - 2007/11/30 20:41

I suggest you use the other option with "Install files directly" or simply try our other tool JoomlaDesktop!

Ovidiu

Re:Install problem

Posted by RJ - 2007/11/30 21:02

OK I changed to "install files directly" and the resulting screen says "Files succesfully copied to..." (spelling error: "successfully") Launch Joomla Installer

The Launch Joomla Installer link, mysite.com/installation produces a 404 Not Found. I looked at the files on the server and the Joomla zip file is not unzipped and there is no "installation" file.

I appreciate your fast help!

I am browsing in FireFox on a Mac and can not use your desktop application.

RJ

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Re:Install problem

Posted by Ovidiu - 2007/11/30 21:16

What is the package size for the download Joomla archive? Usually, it should be around 3MB, if it's not, i suggest you download it manually and upload it in the same directory as Joomla.Start.php, then select that archive from the second drop down box on the Joomla.Start.php screen!

Ovidiu

Re:Install problem

Posted by RJ - 2007/11/30 21:22

Yes that is what I did. I uploaded the Joomla_1.0.12-Stable-Full_Package.zip manually and selected it from the dropdown list. It is 2.7 MB.

Should Joomla.Start.php unzip this zip file?

RJ

Re:Install problem

Posted by Ovidiu - 2007/11/30 21:39

Can you provide a url to your Joomla.Start.php location? As a note, is php.ini safe_mode Off on On in your site configuration? Ovidiu

Re:Install problem

Posted by Ovidiu - 2007/11/30 22:08

I think the issue you have is from the open_basedir variable from your site php.ini, try and set that to no value, then try again! Ovidiu
