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## Username and password are incorrect

Posted by pakwichek - 2008/03/03 07:23

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I am stuck the MySQL Database configuration screen, using JoomlaDesktop tool for Joomla 1.0x. First I created MySQL database and provided username and password. I tested by logging into MySQL database using phpMyAdmin 2.9.1.1 so I know the username and password are correct. However, when I supplied this during install of JoomlaDesktop, it reports an error "Username and Password are incorrect"

Please see MySQL configuration screen attached with all my settings that I believed should work but not the case. Here is my install url <http://amumba.org/installation/install1.php>

Can anyone help me pass this screen, I am close to completing this install. Just lost 3 hours

MySQL Database name=AmumbaJoomla  
MySQL Database user=AmumbaJoomla  
MySQL Database pwd=Password1

Hostname=amumba.org (I tried localhost)

I kept the rest at default

Please help

Thanks

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## Re:Username and password are incorrect

Posted by admin - 2008/03/03 14:14

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You should contact your hosting support regarding these MySQL details, if you still get that error message, something is still wrong, maybe the pass or if that is correct, then the MySQL server address!

Ovidiu

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