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## Roundcube 0.1.1 Installer Error

Posted by jbenner - 2008/06/24 16:27

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Hi,

Roundcube 0.1.1 does not install with Joomla 1.0.15  
Seems to be a directory mismatch within the installer.

RC 0.1.0 installs fine

Please check - thanks

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## Re:Roundcube 0.1.1 Installer Error

Posted by admin - 2008/06/24 16:54

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Thanks, i will have a look over the issue! Ovidiu

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## Re:Roundcube 0.1.1 Installer Error

Posted by piperchick - 2008/06/29 19:13

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The error message I get is:

Failed to move uploaded file to /media directory.

I hope this helps track it down.

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## Re:Roundcube 0.1.1 Installer Error

Posted by admin - 2008/06/30 10:01

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Do you still get this error with the new package we released  
[http://joomlancode.org/gf/download/frsrelease/7835/28077/com\\_roundcube-V1.1.zip](http://joomlancode.org/gf/download/frsrelease/7835/28077/com_roundcube-V1.1.zip) ?

Ovidiu

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## Re:Roundcube 0.1.1 Installer Error

Posted by piperchick - 2008/06/30 10:27

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Yes. I tried on another Joomla installation, as well.

Same error.

Thanks for looking in to this.

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## Re:Roundcube 0.1.1 Installer Error

Posted by admin - 2008/06/30 11:17

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One more question through, are you able to install any other components on your site? If you still have issues, open a support ticket and send us your site Joomla admin details and url to see what the problem might be

Ovidiu

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## Re:Roundcube 0.1.1 Installer Error

Posted by piperchick - 2008/06/30 11:42

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Yes, I can install other components.

I will open a ticket.

Thanks!

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## Re:Roundcube 0.1.1 Installer Error

Posted by admin - 2008/06/30 11:53

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As we checked, the `upload_max_filesize` is set to 2M on your site, and the new package is a little bigger than that! So, you can either increase that value or simply use the Joomla manual install option for extensions by manually extracting the package files on your site

Regards, Ovidiu

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## Re:Roundcube 0.1.1 Installer Error

Posted by piperchick - 2008/06/30 13:35

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Thank you Ovidiu!

Worked like a charm!

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## Re:Roundcube 0.1.1 Installer Error

Posted by knightfolk - 2008/07/20 15:03

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I am having the same problem my max upload size is 8M

any help would be great.

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## Re:Roundcube 0.1.1 Installer Error

Posted by allisterfugill - 2008/07/20 15:09

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extract the file locally  
create a directory like:  
`/public_html/administrator/components/com_installer/component/round`

ftp all the folder & files to that dir

install as a component using the local option (Install from directory)

allister

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