
Roundcube 0.1.1 Installer Error

Posted by jbenner - 2008/06/24 16:27

Hi,

Roundcube 0.1.1 does not install with Joomla 1.0.15
Seems to be a directory mismatch within the installer.

RC 0.1.0 installs fine

Please check - thanks

Re:Roundcube 0.1.1 Installer Error

Posted by admin - 2008/06/24 16:54

Thanks, i will have a look over the issue! Ovidiu

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Posted by piperchick - 2008/06/29 19:13

The error message I get is:

Failed to move uploaded file to /media directory.

I hope this helps track it down.

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Posted by admin - 2008/06/30 10:01

Do you still get this error with the new package we released
http://joomlancode.org/gf/download/frsrelease/7835/28077/com_roundcube-V1.1.zip ?

Ovidiu

Re:Roundcube 0.1.1 Installer Error

Posted by piperchick - 2008/06/30 10:27

Yes. I tried on another Joomla installation, as well.

Same error.

Thanks for looking in to this.

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Posted by admin - 2008/06/30 11:17

One more question through, are you able to install any other components on your site? If you still have issues, open a support ticket and send us your site Joomla admin details and url to see what the problem might be

Ovidiu

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Posted by piperchick - 2008/06/30 11:42

Yes, I can install other components.

I will open a ticket.

Thanks!

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Posted by admin - 2008/06/30 11:53

As we checked, the `upload_max_filesize` is set to 2M on your site, and the new package is a little bigger than that! So, you can either increase that value or simply use the Joomla manual install option for extensions by manually extracting the package files on your site

Regards, Ovidiu

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Posted by piperchick - 2008/06/30 13:35

Thank you Ovidiu!

Worked like a charm!

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Posted by knightfolk - 2008/07/20 15:03

I am having the same problem my max upload size is 8M

any help would be great.

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Posted by allisterfugill - 2008/07/20 15:09

extract the file locally
create a directory like:
`/public_html/administrator/components/com_installer/component/round`

ftp all the folder & files to that dir

install as a component using the local option (Install from directory)

allister
