
XCloner Only Gives me /administrator/backups/index

Posted by natecovington - 2008/08/31 11:08

Hi,

I've got Joomla 1.5.5, XCloner 2.1, and the manual backup file is almost 50mb. When I download the backup via FTP and extract it (as I accidentally deleted some files that I need to recover), the thing only gives me index.html in /administrator/backups - everything else is missing!

Any ideas?

Thanks,
-Nate

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Re:XCloner Only Gives me /administrator/backups/index

Posted by admin - 2008/08/31 11:11

Did you make any changes from the default XCloner config details? Also, have you tried downloading the backup through a ftp client and see if that helps?

If you still have problems, i would advise opening a support ticket and send us your Joomla and XCloner login details to check the issue

Ovidiu

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