
Send or Saving: error

Posted by 2181 - 2008/09/24 14:39

I have a problem with a send messages (Failed to send messages) and savings messages (An error occurred while savings).

Create of folder is error also.

Why?

=====

Re:Send or Saving: error

Posted by admin - 2008/09/24 16:27

Inside the components/com_roundcube/logs directory there are some files which include more detailed error message, could you attach them here?

Ovidiu

=====

Re:Send or Saving: error

Posted by 2181 - 2008/09/24 16:55

PHP Warning: cannot yet handle MBCS in html_entity_decode()! in /.../components/com_roundcube/program/steps/mail/sendmail.inc on line 257

Failed to connect socket: No such file or directory in /.../components/com_roundcube/program/steps/mail/func.inc on line 1416

IMAP Error: Could not save message in Drafts in /.../components/com_roundcube/program/steps/mail/sendmail.inc on line 0

=====

Re:Send or Saving: error

Posted by admin - 2008/09/25 02:24

The first error MBCS seems to be related to a php bug which a php upgrade would fix <http://bugs.php.net/bug.php?id=25670>

As for the failed to connect socket, that indicates an issue with your smtp server, I would advise rechecking the connection details

Ovidiu

=====

Re:Send or Saving: error

Posted by jingga - 2009/02/03 12:20

I also have a problem with sending an email. I tried to send it to my other email, and message came-out "An error occurred while savings". Somehow, when "An error occurred while savings" came out, the compose page didn't change. It should go back to inbox page after sending, right?

First, I didn't expect it went through, because there was an error. Then I kept trying by changing the SMTP setting on Configuration and the error message still came-out. However, I checked the email that I sent (while it still errors), it went through. I end-up with getting 5 same emails from myself :ohmy: . Now I'm more confused.

Please help for this trouble. I send you as well the log file.

Thank you.

=====

Re:Send or Saving: error

Posted by jingga - 2009/02/03 12:22

Sorry, I didn't check the file type before. So I send it correctly this time.

<http://www.joomlaplug.com/images/fbfiles/files/error.zip>

=====

Re:Send or Saving: error

Posted by admin - 2009/02/03 12:31

From the log file, it seems that the script is unable to connect to the google mail server , i presume you are using their smtp?

I would advise checking with your host if their firewall blocks outgoing smtp connections from inside the server

Ovidiu

=====

Re:Send or Saving: error

Posted by miebasomurah - 2009/03/18 02:03

I Have the same problem, wen i create an account in cpanel then login from RoundCube Joomla, when i try to send an email, error message "An error occured while savings" come up.

to solve this problem, when you login from RoundCube Joomla, look at the folder, if you seen just inbox folder (no draft, sent folder), "An error occured while savings" always come up, try to login in cpanel RoundCube, that automatically create a folder sent, draft, etc..logout from cpanel, then try to login from RoundCube Joomla, "An error occured while savings" never come up, i try this in my joomla website, and run without error anymore...perhaps this can solve your problem..cheers - (sorry for my english, i'm indonesian)

=====