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## Installation Problem

Posted by wtpm1234 - 2008/12/09 21:29

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When i tried installing your extension onto my joomla site I received the following error message :

JInstaller::install: File '/tmp/install\_493f26cf4ab15/images/empty.png' does not exist.

How can I fix this?

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## Re:Installation Problem

Posted by admin - 2008/12/10 04:27

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Are you able to install other components? If so, is legacy mode turned on?

Ovidiu

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## Re:Installation Problem

Posted by wtpm1234 - 2008/12/10 14:37

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Yes and yes. I have plenty of other components and I have legacy mode turned on.

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## Re:Installation Problem

Posted by admin - 2008/12/10 16:13

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I am not sure what the problem is, however if you like, you can open a support ticket and send us your Joomla admin details and url to check the installation

Ovidiu

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## Re:Installation Problem

Posted by wtpm1234 - 2008/12/10 16:37

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Well Im just curious as to what this file is... If I can just get a hold of this file maybe it will work.

/tmp/install\_49403509bca56/images/empty.png

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## Re:Installation Problem

Posted by admin - 2008/12/10 17:49

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Well if you open the JCron package archive, you will find in the images folder the exact file

Ovidiu

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## Re:Installation Problem

Posted by wtpm1234 - 2008/12/10 21:12

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I dont have a folder for images

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## Re:Installation Problem

Posted by admin - 2008/12/11 04:31

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Could you attach here a screenshot of the JCron file listing you see there? The component has an images/ folder in the package folder, and it contains three files!

Ovidiu

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## Re:Installation Problem

Posted by wtpm1234 - 2008/12/11 14:33

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This is what Ive got.... <http://www.joomlaplug.com/images/fbfiles/files/screenshot.jpg>

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## Re:Installation Problem

Posted by admin - 2008/12/11 14:39

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Yes, you are missing the images/ folder, it is present inside the jcron component archive from the joomlancode site. i suggest you redownload the component and try to extract it manually on your computer

Ovidiu

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## Re:Installation Problem

Posted by wtpm1234 - 2008/12/11 15:18

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ok I found it now which one do I select JCron1.3 or the scheduler

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## Re:Installation Problem

Posted by admin - 2008/12/11 16:53

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The 1.3 version

Ovidiu

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