
Desktop Installer Error

Posted by scorptech - 2009/01/16 15:50

Hi,

I've used the Desktop Installer utility for a couple of my Joomla site installs without any problems until now. My sites are hosted on Windows servers and the installs always worked, but I'm getting the following error with my current install:-

"A folder ipf-XXXXXXXX" has been created, but cannot be located on the server. (I just typed in the domain name here i.e. www.xxxxx.com) then I tried typing in the domain with the folder name i.e. www.xxxx.com/joomla, and the error box said:

A server error code (code 502) was encountered while testing HTTP settings.

Would you know what the problem is?

PS. It might be a good idea to have the same search option on this screen the way you have it to test the FTP on the screen previous so you know that the FTP settings are working by logging in and letting you select the folder.

This facility would also be good for the next screen which would probably solve a lot of user problems, just a thought.

PPS. I could never get the Joomla.Start.php install program to work from day one. Apart from copying over the two files, do you need to copy over the latest version of Joomla as well?

The error I get is:

CGI Error

The specified CGI application misbehaved by not returning a complete set of HTTP headers.

I'm using Joomla Start V1.3.

Thanks in advance.

Scorptech

Re:Desktop Installer Error

Posted by admin - 2009/01/17 03:30

The 502 error you are receiving there seems to be an issue related to your server, i would advise checking is you can access that directory properly in your browser, specially any files you see inside it

As for the JoomlaStart program, when restoring, have you tried checking the "Install files directly" option ?

Ovidiu

Re:Desktop Installer Error

Posted by scorptech - 2009/01/17 04:42

Hi,

Thanks the for quick reply.

I will check with my ISP on Monday morning regarding the install and make sure that their server is setup correctly.

Regarding the Joomla.start.php, I can't even get to the start screen due to the CGI error as per my last post. This might also have something got to do with the server config.

I'll check with my ISP and see what happens!!

Thanks

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