
restore site problem (ticket was just open)

Posted by liliana_coelho - 2009/01/21 17:31

In the hope to get a faster answer i will duplicate here the description of a ticket I just opened. (Note that this way the answer will also be public and visible to other clients).

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I have a situation, my hosting plan does not include FTP, and my backup exceeds the 20MB upload limit, beside an hosting plan upgrade what can I do? Do you have any suggestions?

The size of my backup is 65MB, is it viable to split the backup in 4 parts, upload them, and then on the server recreate the original backup file? I think I can handle the split (tar via 7zip) and upload (via eXtplorer plugin)...

Thanks in advance

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Re:restore site problem (ticket was just open)

Posted by admin - 2009/01/22 03:17

What you could do is to try and create several backups such that their size is below 20MB and try to restore them normally!

Splitting the backup with 7zip would only work if you on your server a program to combine the parts together

Other solution would be to get a ftp account for your hosted site! Ovidiu

Re:restore site problem (ticket was just open)

Posted by liliana_coelho - 2009/01/22 19:01

Adding FTP in my current hosting plan means upgrading to a new plan and multiplying by 6 the cost of hosting. I have no income with the site, i tried to add goggle adsense but it is not even close to paying the hosting as it is... so ftp account seems to be out of the question... I am trying to shrink down the size of the back to fit in 20MB server upload limit...