
Back up error

Posted by johnboyson - 2009/02/22 16:30

Hello, I am getting this error on trying to back up, it gets to 51% and then it stops.

the error on my server says this. I have it set to manual back up. thats all I know, I thought that it may back up automatic so am not sure of all the settings I need to enter ?

Thank you

John

: error: file is writable by others: (/home/mysite/public_html/administrator/components/com_cloner/browser/files_xml.php)

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Re:Back up error

Posted by admin - 2009/02/22 16:53

I think the issue you have there is different from that error, to fix that error you would need to make /administrator/components/com_cloner/browser folder with 755 permissions, same for all the files inside it

As for the backup error, i advise on opening a support ticket and send us your site Joomla admin details and url to check the issue

Regards, Ovidiu

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Re:Back up error

Posted by johnboyson - 2009/02/22 17:08

Thanks for the quick answer, change the folder to 755 and it looked ok then said Done after 50% of upload or back up. shall i connect support, maybe it a permission file size issue.

john

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Re:Back up error

Posted by admin - 2009/02/22 23:42

Please open a support ticket, I am unable to figure out what the issue might be from your description

Ovidiu

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