
JCron won't start

Posted by nino - 2008/09/21 22:56

Hi,

JCron doesn't appear to be running on one of our sites. Not showing any errors, just looks like it won't start at all. This is a Joomla 1.5.6 site on a VPS, and there is activity on it. We have this running on other sites without problems, so not sure what the issue is. I also added the path to the cron script in the template's index.php file, but no go. Also, the script works if I execute it manually. Any ideas? Let me know if you need more info.

Thanks for your time,

Nino

Re:JCron won't start

Posted by admin - 2008/09/22 00:52

What is the cron command you are using? Ovidiu

Re:JCron won't start

Posted by nino - 2008/09/22 14:15

Running it via web address.

Re:JCron won't start

Posted by admin - 2008/09/22 15:12

Is the allow_url_fopen php.ini variable set to On on your site? Have you tried setting up a ssh command for see if that might work? Ovidiu

Re:JCron won't start

Posted by nino - 2008/09/22 22:03

Yes allow_url_fopen is set to ON. I have not tried setting up a ssh command, as I'm not quite sure how to set it up. Do you mind pointing me in the right direction?

Thanks again for all your help

Re:JCron won't start

Posted by admin - 2008/09/23 00:33

You would need to contact the script developers of your cron script and ask them if they can provide the correct ssh command for you to run, usually it should be something like this "php /home/.../path_to/mycronscript.php"

Ovidiu

Re:JCron won't start

Posted by nino - 2008/09/24 21:01

Tried running the command but unfortunately, no luck. Same result. Any ideas? Something I'm missing?

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Re:JCron won't start

Posted by admin - 2008/09/25 02:10

JCron is mostly dependent on the site frontend activity, do you have some there? If so, then each cron task you setup has a Last run time field, does that field present a change?

I would advise to try and change the time to run option and see if that helps

Ovidiu

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Re:JCron won't start

Posted by nino - 2008/09/29 23:00

Yup, there is activity on the frontend of the site. The Last run time field does show change, it displays the current date and time, but no logs, backup, etc. I have changed the time to run, but I get the same results.

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Re:JCron won't start

Posted by admin - 2008/09/30 01:08

If you like, you can open a support ticket and send us your Joomla admin details and url to have a look at the issue, are you sure the cron command you are using is correct?

Ovidiu

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Re:JCron won't start

Posted by nino - 2008/09/30 20:12

Support ticket has been submitted. I do believe I got the right command. Thanks for your help.

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Re:JCron won't start

Posted by rbrown4748 - 2009/03/12 00:24

can't get this to work
please help see attach
thank you http://www.joomlaplug.com/images/fbfiles/files/3_11_2009_9_22_00_PM.png

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Re:JCron won't start

Posted by admin - 2009/03/12 05:12

As the error shows, you need to make the template index.php file writeable by all users, meaning 777 permissions

Ovidiu

