
Restricted Acces after cloning

Posted by rossu087 - 2009/05/25 20:52

Hello,

I tried to clone an existing Joomla site to a new domain but after Xcloner said it was succesfull I got a "restricted access" on the new site when trying to open the main page.
(<http://www.thebackupcompany.nl>)

After this I made a stupid mistake and accidentally erased some files from the original site, thinking I was deleting files on the cloned site. (all deleted files and folder were inside the Administrator folder)

Fortunally I had the backup made before cloning and I restored the missing files via FTP to the original site.

But after trying to open this site I also got "restricted access"

It's obvious the error is inside the backup after making it with Xcloner as it also corrupted my original site.

I can still get into the Administrator backend.
Checked the files permissions, all seems to be right??

We use Joomla 1.5.10

Website: <http://www.thebackupcompany.eu>

Please help as our site is now down!!!

Regards,
Jeroen

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Re:Restricted Acces after cloning

Posted by admin - 2009/05/26 02:13

Hi there! Please open a support ticket to see how we can help! Ovidiu

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