
Installation problem

Posted by Harpist - 2009/09/23 15:08

Hi folks,

I am trying to install com_jcron1.3.zip and using the joomla extension manager all I get is a message:

"Unable to find install package"

I am probably missing something simple. Any assistance would be welcome.

Thanks

Harpist

Re:Installation problem

Posted by admin - 2009/09/23 17:22

Hi there! Are you able to install other components on your site? Check also if the jcron archive is complete or try to re-download it again and see if it helps

Ovidiu

Re:Installation problem

Posted by Harpist - 2009/09/24 00:41

admin wrote:

Hi there! Are you able to install other components on your site? Check also if the jcron archive is complete or try to re-download it again and see if it helps

Ovidiu

Ovidiu,

I've installed a 8-10 other components without a problem so that's probably not a problem. When I downloaded the archive again, it looks OK and extracts with the 10 files in the main directory and 3 more in an images subdirectory.

Other possible suggestions? FYI - I am installing it onto a GoDaddy site.

Thanks

Harpist

Re:Installation problem

Posted by admin - 2009/09/24 02:04

Well jcron component is a legacy only component if you are trying to install it on a Joomla 1.5, so try and see if that is the issue

Ovidiu

Re:Installation problem

Posted by Harpist - 2009/09/24 12:04

admin wrote:

Well jcron component is a legacy only component if you are trying to install it on a Joomla 1.5, so try and see if that is the issue

Ovidiu

Ovidiu,

Legacy plugin is enabled (I have one other legacy component installed).

Are there any other settings/plugins/components that must be set/installed before installing jcron?

Thank you for your assistance.

Harpiswt

Re:Installation problem

Posted by admin - 2009/09/24 13:07

No, there isn't, if you like, open a support ticket and send us your site Joomla admin details and url to see how we can help

Ovidiu

Re:Installation problem

Posted by admin - 2009/09/24 17:04

It should work now, as we checked we discovered the tmp path setup in your Joomla Global Config was not setup right; fixing that also fixed the installation process

Regards, Ovidiu

Re:Installation problem

Posted by thecat - 2010/01/12 05:02

Just tried to install V1.4 the component on Joomla 1.5.10.

Same issue as described for 1.3 seen. With several other components installing without issues.

Temp directory in working order.

Solution:

- unzip the delivered file
- copy the install directory from the /admin sub-directory to the root of the component directory
- rezip the complete component
- install from new zip file

Everything is cool.

Fritz

Re:Installation problem

Posted by admin - 2010/01/12 06:42

We've been doing the package assembly on Joomla 1.5.14!

Anyway, thanks for sharing this, i will keep an eye on it, the manifest.xml inside the component seems defined correctly as per Joomla documentation

Ovidiu

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